

General conditions

Summary of rental conditions

1. The driver must be at least 24 years of age and have held a valid B driver's license for at least 2 years.
2. Before departure, the entire rent and the deposit of 700 euros must be paid.
3. Included in the rental price are unlimited mileage (depending on the rental period*), all-risk insurance (deductible of 700 euros), 24-hour roadside assistance from ARAG.
4. After the availability of the motorhome is confirmed, according to our standard terms and conditions, the deposit of 35% of the rental price must be paid. Without this deposit, the reservation is not considered confirmed. For reservations made via e-mail, website or telephone, the reservation is only valid when the 35% deposit has been paid and when the reservation has been confirmed in writing by us to the customer.
5. Cancellation by the tenant can only be made after this has been communicated to us. In case of cancellation up to 30 days, between 15 and 30 days and from 1 to 15 days before the start date of the rental period, the tenant will owe 35%, 50% and 80% of the total rental price respectively. In case the tenant does not report on the day and time of commencement of the rental period, it is 100%.
6. In case the customer wishes to extend the rental period, this must be reported to the landlord. Extension is subject to availability in the requested period and is possible only with the consent of the landlord.
7. Receipt and return takes place at our facility unless otherwise agreed. The time of issue is also the time of collection unless otherwise agreed.
8. The vehicle must be used as a motorhome and no more persons may be transported with it than permitted by law. It is not permitted to use the motorhome to transport goods and the motorhome may not be relinquished to third parties.
9. The camper must be returned clean, with an empty holding tank and toilet. Otherwise, the renter will be charged a minimum of 75 Euros for cleaning, up to a maximum of 150 Euros depending on the cleaning work to be done.
10. Should it be necessary to incur costs for oil and lubricants after consultation with the lessor, these costs will be reimbursed by the lessor upon presentation of the relevant invoices.
11. The user is responsible for any penalties imposed and traffic fines caused during the rental period.

12. The above conditions are a summary of the rental conditions. The complete rental conditions can be found on the rental agreement and are available for inspection at our office.

* unlimited mileage from 7 days, from 7 days mileage free.